

# Mastek

Cloud Enhancement &  
Managed Services

Live Webinar

**Host:**

Hardik Patel  
CEMS Operations Manager

**Speaker:**

Suyash Malik  
Oracle HCM Consultant L1

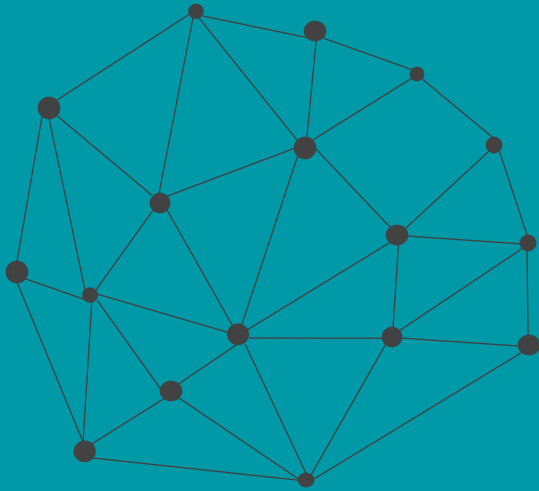
## 24C -ORACLE RECRUITING CLOUD AND HRHD UPDATE

*Empowering you for the next update*



ORACLE | Partner





## DISCLAIMER

These advisory webinars are organized to equip you with the latest updates.

The content of this session is based on the interpretation of the material and documentation that Oracle has released and is a general guideline/recommendation only.

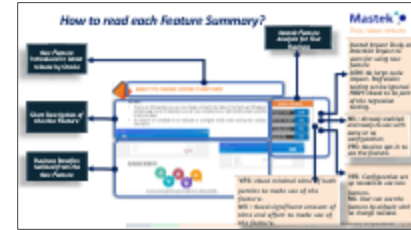
# AGENDA



Our Approach to Oracle Update

Our Analysis of Latest Release  
 - New Features  
 - Known Issues (If any)

Closing  
 - Q&A



# How to read each Feature Summary?

## Mastek Feature Analysis for Your Business

New Feature Introduced in latest release by Oracle

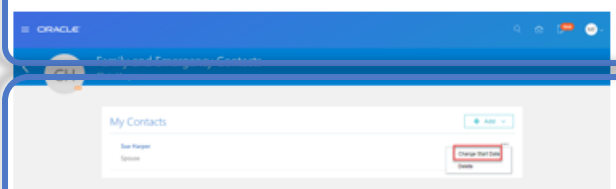
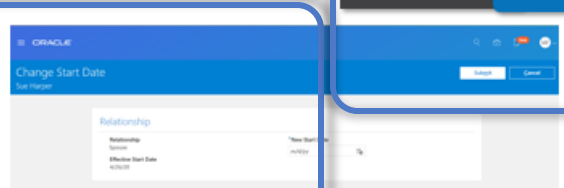
Short Description of the New Feature

Business Benefits realized from the New Feature


### ABILITY TO CHANGE CONTACT START DATE

**DETAILS:**

- If you're an HR Specialist, you can now change a contact's start date on the Family and Emergency Contacts page. As an HR Specialist, you can now complete all your administrative tasks using the responsive pages.
- This feature isn't available for an employee or contingent worker while viewing their contacts' information.

**BUSINESS BENEFIT:**



Ensure correct data that can be used for any family benefits

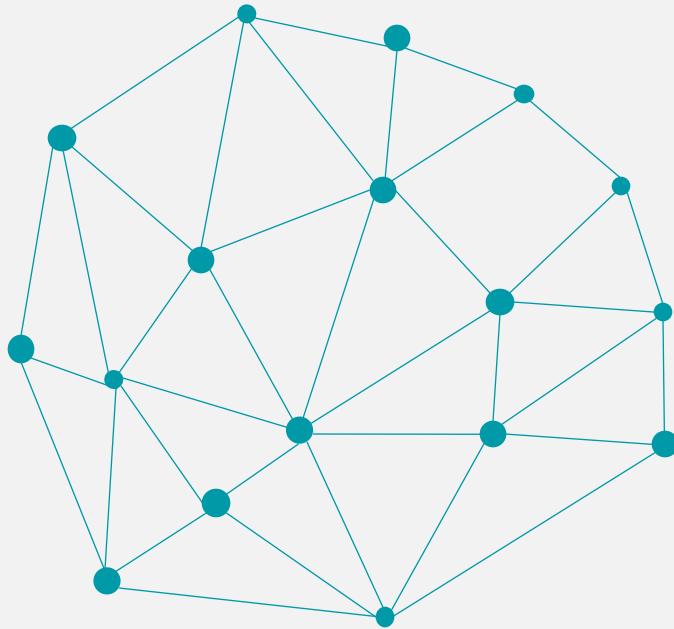
Impact Analysis	
Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Mastek Impact Study on Potential Impact to users for using new feature  
**LOW:** No large scale impact. Regression testing can be ignored.  
**HIGH:** Needs to be part of the regression testing.

**NO :** Already enabled and ready to use with some or no configuration  
**YES:** Need to opt-in to use the feature.

**YES:** Need minimal time of both parties to make use of the feature.  
**NO :** Need significant amount of time and effort to make use of the feature.

**YES:** Configuration set up needed to use new feature.  
**NO:** User can use the feature by default with no change needed.



## OUR ANALYSIS OF LATEST RELEASE

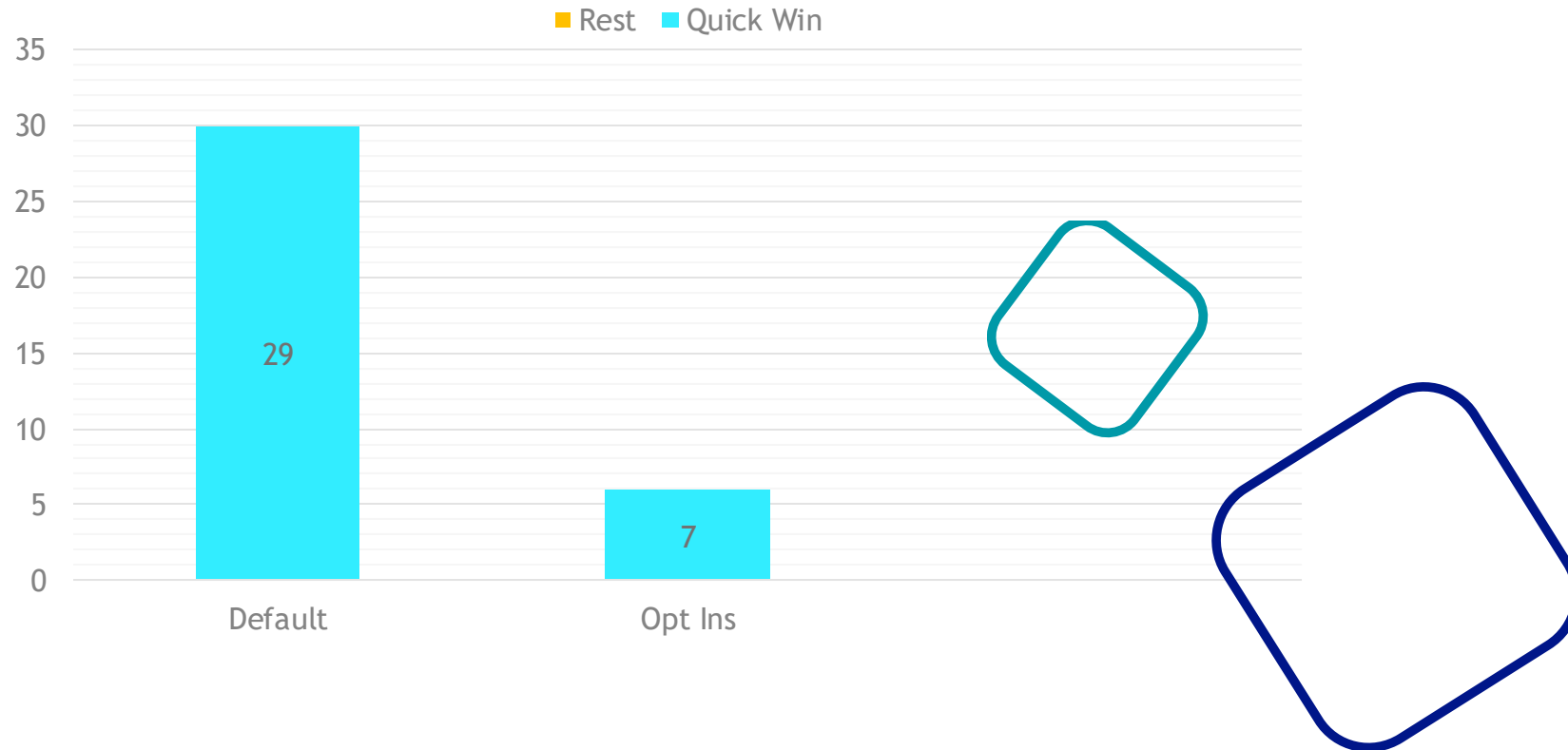
---

### NEW FEATURES

**36**  
ORC & HRHD New Features



### Oracle Fusion Cloud Recruiting and HR Help-Desk



# MASTEK ANALYSIS



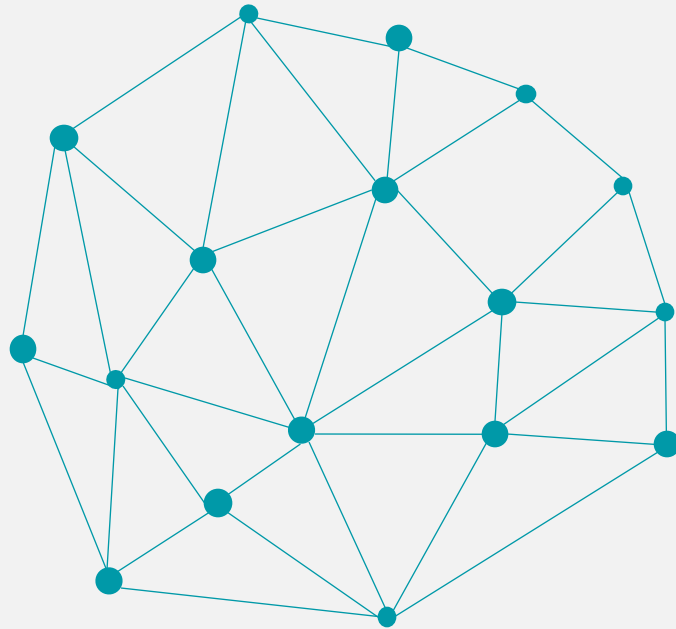
**NEW FEATURES**  
Quick Wins - Default with NO Configuration



**NEW FEATURES**  
Quick Wins - Default with Configuration



**NEW FEATURES**  
Quick Wins – Opt Ins



# NEW FEATURES

Quick Wins - Default with NO  
Configuration



## Details:

- The validity period for some non-essential cookies has increased from 7 to 90 days to provide an enhanced browsing experience for candidates.
- Prior to 24C, candidate consent for cookies was collected every 7 days even if a candidate accepted.
- Now, if a candidate accepts or declines cookies, their choice is stored for 90 days. After 90 days the consent modal is presented again to collect their choice.
- If a candidate hasn't provided consent, then the cookie consent modal will be presented every time they access the site.

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

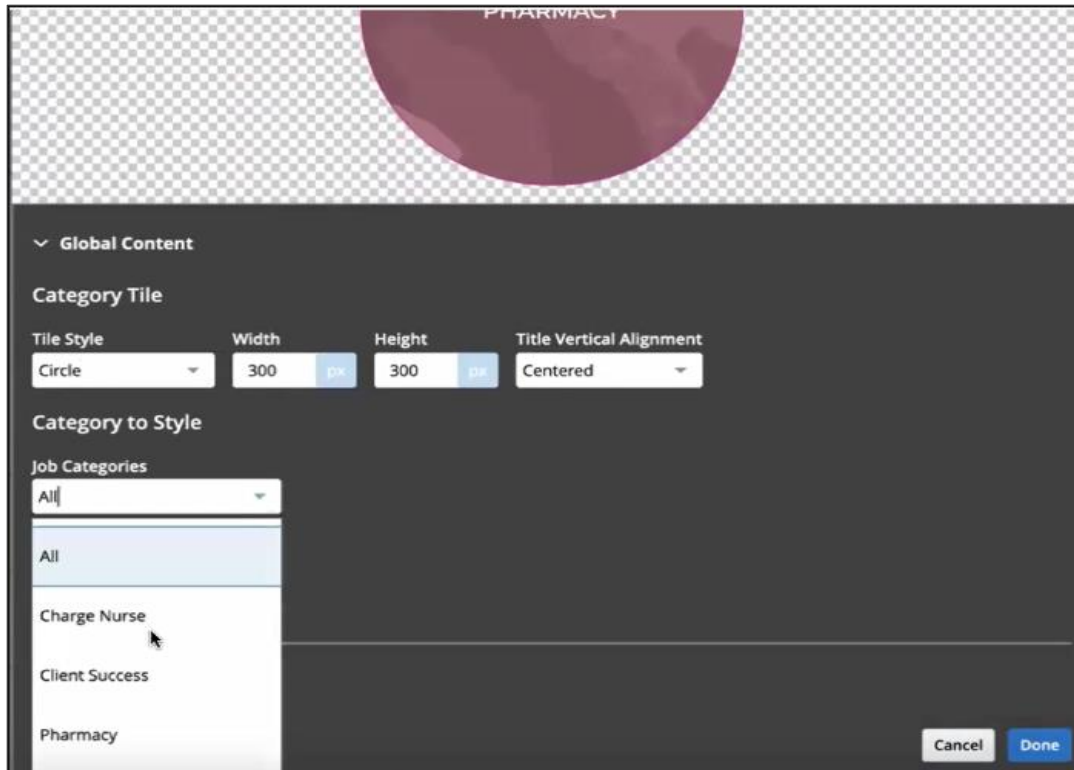
## Business Benefits:

- The increased validity period provides a better user experience for the candidates.

# CATEGORY TILE INDIVIDUAL STYLING AND CONFIGURATION

## Details:

- Now career site can be styled with category tiles individually using a new section in the Category Tiles Element while editing a splash page.



ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

## Business Benefits:

- This feature lets you apply styles, images, and the hover state either globally or per category tile.

# SELECT A HIRING TEAM MEMBER TYPE AS MEETING HOST ON INTERVIEW SLOTS

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

### Details:

- While creating an interview slot or an interview using Teams or Zoom integration, a specific person or a role in the hiring team can be selected as a meeting host. When a role in the hiring team is selected as the meeting host:
  - For interview slots, the meeting host is automatically resolved to a specific person when an interview is scheduled for this slot.
  - For interviews, the meeting host is automatically resolved to a specific person immediately when saving the interview.

### Business Benefits:

- With this enhancement, the meeting host can vary depending on which requisition the interview is being scheduled for.

# USE RESUME FROM THE RECOMMENDED JOBS WIDGET IN JOB APPLICATION FLOW

## Details:

- External candidates can be allowed to use the resume they uploaded to the recommended job widget in a job application flow.
  - If a candidate is identified as new, their resume data automatically populates the application fields.
  - If a candidate has an existing profile, they're asked to authenticate their identity, and then they're offered a choice to use the existing profile data or import the information in the newly uploaded resume.

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

## Business Benefits:

- This feature enhances the candidate experience by limiting the effort needed to complete the application flow.

# NOTIFY INTERVIEWER WHEN REMOVED FROM INTERVIEW

ORC

## Details:

- A notification can be sent when the interviewer is removed from a scheduled interview and when a candidate is invited to reschedule an interview (candidate managed schedule) and the candidate selects a new interview slot which has different interviewers than the initial slot.
- A new notification is available in Alerts Composer:
  - Interviewer Removed Notification to Interviewer (IRC\_Intrv\_Removed\_Interviewer)

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

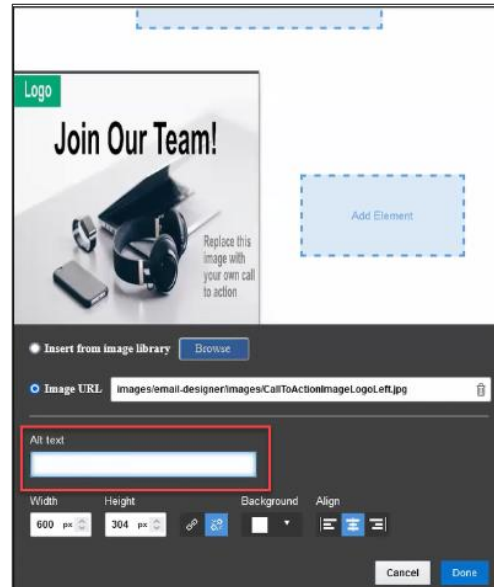
## Business Benefits:

- With this enhancement, interviewers who aren't needed anymore for an interview are notified, preventing any confusion at the day of the interview.

# ALT TEXT FOR IMAGES IN CAMPAIGN EMAIL EDITOR

## Details:

- Now user can provide alt text for images in campaign emails to support accessibility for users using screen readers. This new field is visible in two places:
  - Manage HTML Email Templates in Setup and Maintenance (for the Campaign User Email Templates type).
  - When designing email content during campaign setup.



ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

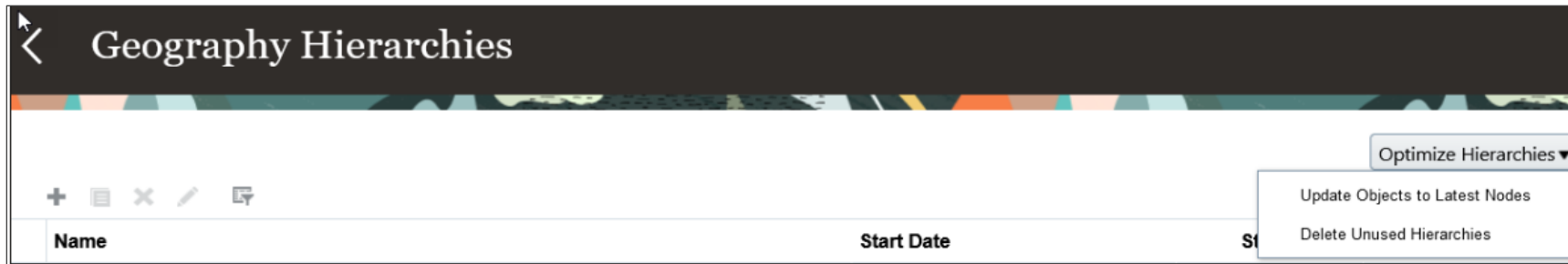
## Business Benefits:

- This feature improves the user experience for users who rely on screen readers.

# OPTIMIZE OBSOLETE GEOGRAPHY HIERARCHIES

## Details:

- Administrator, can now optimize geography hierarchies. A new action button called Optimize Hierarchies is available on the Geography Hierarchies page.
- Two actions are available:
  - Update Objects to Latest Nodes
  - Delete Unused Hierarchies



ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

## Business Benefits:

This enhancement improves system performance for customers who have a lot of geography hierarchies.

# CREATE INTERVIEW SCHEDULES FOR A JOB REQUISITION USING HCM DATA LOADER

## Details:

- Now user can create an interview schedule for a job requisition and add a shared interview schedule to a job requisition using HCM Data Loader.
- These new attributes were added to the Job Requisition business object:
  - RequisitionInterviewSchedule
  - RequisitionInterviewScheduleLocation

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

## Business Benefits:

- With this feature, user have an alternate option for creating interview schedules without having to do it manually through the user interface.



# SUPPORT OF MULTIPLE PREFERRED COMMUNICATION CHANNELS IN HCM DATA LOADER

## Details:

- When we create candidate in HCM Data Loader, candidates can have both email and phone as their preferred communication channel.
- This business object has been updated:
  - Candidate

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

## Business Benefits:

- With this feature, user can now have both email and phone as their preferred communication channel.

# SOURCE DISPLAYED AS "IMPORT" IN HCM DATA LOADER

## Details:

- In HCM Data Loader, when candidate and job application is created without a source, a source is added, and its value is “Import”.
- These business objects have been updated:
  - Candidate
  - Job Application

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

## Business Benefits:

- With this feature, it can be identified if the candidate is created using HDL.

# INLINE ASSESSMENT FOR INTERNAL JOB APPLICATIONS

## Details:

- The new question “When do you want internal candidates to take the assessment?” is available in the Assessments section in the Screening Services tab of the job requisition and job requisition template.
- The question is displayed under the User Account Description field. By default, the radio button selections are greyed out and “While applying for the job” value is preselected.

**Assessments** +

**AUTO\_HDL\_Assessment\_Inline713270**

User Account  
Inline02.713270  Add package to multiple phases or states

User Account Description  
Assesment Inline 713270

**When do you want internal candidates to take the assessment?**

While applying for the job

After applying for the job

Packages for Internal Job Application   Required

Packages for External Job Application

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

## Business Benefit:

- This feature offers users the flexibility to select the timing of assessments for internal candidates at the job requisition level.

# TAGS FOR EVENTS IN CAREER SITE SEARCH RESULTS LIST

## Details:

- The new event tags to help candidates quickly understand what's going on with events listed in their search results:
  - **Already Registered**
  - **Must Confirm**
  - **Registration Closed**

**Testathon Mini Event**  
Brooklyn Park, MD, United States • Event on 03/09/2024 - 03/31/2024 • In Person • REGISTRATION CLOSED

**QA Selenium Manager5**  
North Chesterfield, VA, United States • Event on 03/06/2024 - 03/31/2024 • In Person • REGISTRATION CLOSED

**\eventjob**  
Brooklyn Park, MD, United States • Event on 03/04/2024 - 03/12/2024 • In Person • REGISTRATION CLOSED

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

## Business Benefit:

- This feature enhances the candidate experience by reducing the number of clicks. A candidate who wants to register for multiple events can see upfront which ones they already registered for.

# ANALYZE CREATION AND USAGE OF TAGS IN HR HELP DESK REQUESTS

HRHD

## Impact Analysis

Impact Level **LOW**

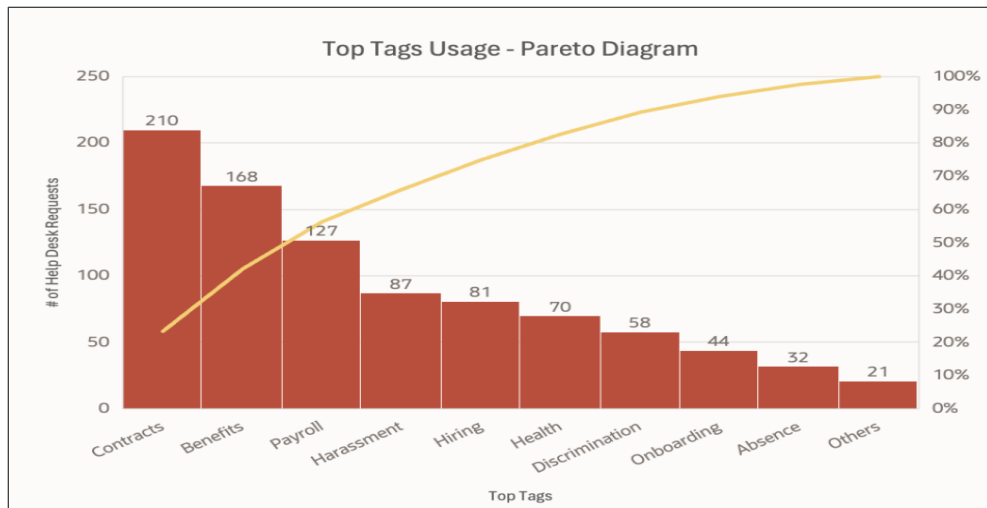
Need to Enable **NO**

Configuration **NO**

Quick Win **YES**

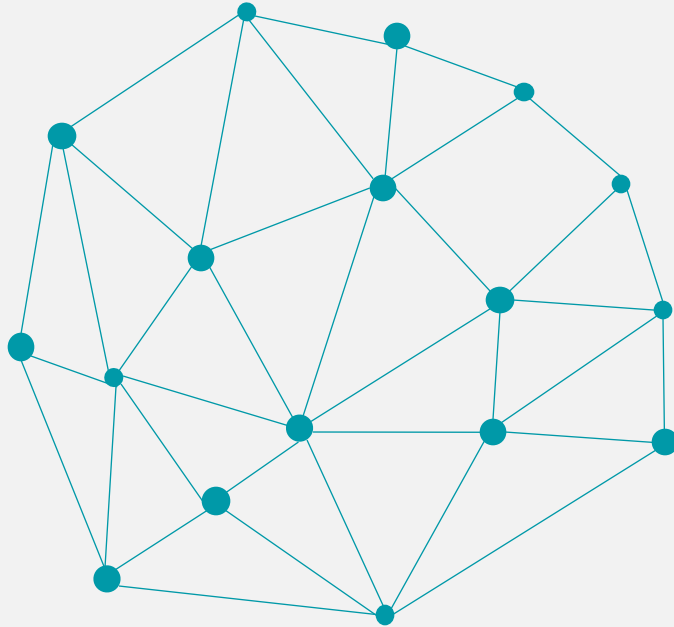
### Details:

- A tag-based analysis of help desk requests yields valuable insights into support health across the business.
- Service quality and performance can be measured for requests with specific tags to spot exceptions, anomalies, trends and patterns.
- A new subject area, Help Desk-HR Service Request Tags Real Time, with best practice, industry standard metrics and reports will be delivered as part of the feature.



### Business Benefit:

- Analysis of the tags associated to HR Help Desk Requests yields valuable insights into service quality and resolution efficiencies.
- Managers can take corrective action based on the insights.



# NEW FEATURES

Quick Wins - Default with  
Configuration

# AUTHENTICATE EMAIL SIGN IN AND PHONE NUMBER SIGN IN

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

### Details:-

- Returning candidates are now only allowed 4 attempts to authenticate date of birth or last name during sign-in using either email or phone number.
- If they fail to provide the correct details after 4 attempts, all buttons and fields are disabled on the Confirm Your Identity window, except for the create a new profile link.
- Candidates can use that link to create a new profile and claim the email or phone number. Alternatively, candidates can wait 30 minutes to try the sign-in process again.

The screenshot shows a web form titled "Confirm Your Identity" for a user named "Front End Developer". The form prompts the user to verify their date of birth. It features a "Date of Birth" field with "Day" and "Month" dropdown menus. Below the field, a message states: "The date of birth doesn't match the one entered in your profile. Check the spelling and try again. Or, you can create a new profile with the email you used." At the bottom, there are "BACK" and "NEXT" buttons. A red error message at the top right of the form area reads: "You have reached maximum number of attempts. Use create a new profile link to proceed as a new candidate."

### Business Benefits:

- This feature provides better security for the email and phone number authentication during sign in.

# SET CONTENT SECTION BLOCKS IN APPLY FLOW AS MANDATORY

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

### Details:

- Content section type blocks can be set as mandatory to ensure that external candidates provide information. This applies to two types of blocks:
  - Profile (Education, Experience, Licenses, Languages, and Skills)
  - Timeline
- This feature is supported in all application flow types: Apply, Event, Request Information, and Talent Community.

**LICENSES AND CERTIFICATES \***

Please provide details about your licenses and certificates.

**ADD LICENSE**

Block required

### Business Benefits:

- This feature allows customers to make sure they get all the info they need from a candidate in the application flow.



# MODIFY THE NAME OF DEFAULT CANDIDATE SELECTION PROCESS PHASES AND STATES

ORC

Impact Analysis

Impact Level **LOW**

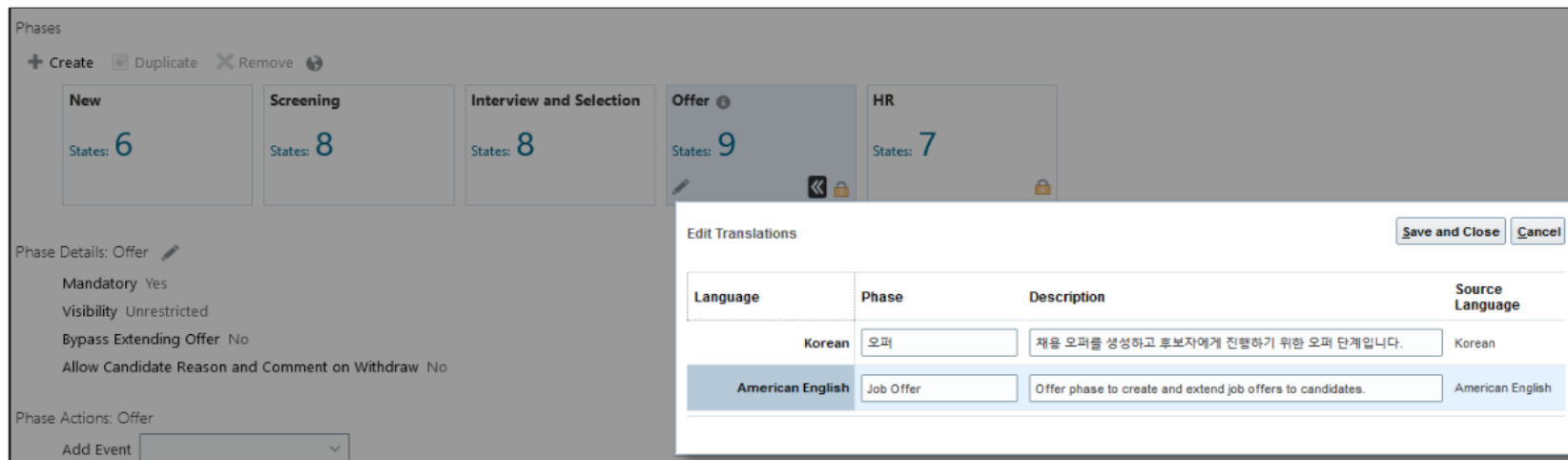
Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

## Details:

- As an administrator, the name of the phases and states included by default in a candidate selection process can be modified.
- Administrator can modify the name in all languages and regardless of the candidate selection process status (Draft, Active, Inactive).
- The new name will be used immediately in all product areas showing the names.



## Business Benefits:

- With this enhancement, you can define names for default phases and states which better represent your process, making it clearer for your users.

# PROGRESS JOB APPLICATIONS WITHOUT SENDING NOTIFICATIONS TO CANDIDATES

## Details:

- Job applications can be progressed through the candidate selection process without notifications being sent to the candidates.
- Administrator can configure an option in the candidate selection process to not send candidate notifications. Notifications used in the context of a job application (related to a specific job application) aren't sent if all the following conditions are met:
  - The job application is on a requisition for which the candidate selection process is configured to not send notifications to candidates.
  - The notification is sent using a Recruiting Content Library category which is identified to send a notification according to the setting in the candidate selection process configuration

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

## Business Benefits:

- This feature can prevent some notifications being sent to the candidate if they don't need to be informed about their job application, such as when a staffing agent is responsible of representing the candidate.

# RECRUITING ACTIVITY CENTER ACTIVITIES FOR HIRING TEAM COLLABORATORS

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

### Details:

- Activities can be assigned to members of the job requisition and job offer hiring teams.
- Activities can now be configured to include any hiring team collaborator type, not just recruiters and hiring managers.
- When configured, selected collaborators can access the Activity Center and see their assigned activities.

Awaiting posting Enabled

Enable activity

Activity  
Pending approval

Assignees  
Recruiter × Hiring manager ×  
Collaborator ×

Frequency  
 Instantly  
 After 3 days  
 After 7 days  
 Other

Priority  
 High  
 Medium  
 Low

Cancel Save

### Business Benefits:

- With this enhancement, user can configure additional activity recipients to keep everyone on the hiring team up to date on hiring activities.

# DIRECT APPLY INTEGRATION PARTNER CATEGORY

## Details:

- The goal of this new category is to allow candidates who navigate the career site of an approved partner to apply for a job and provide required information such as answers to prescreening questions, legislative information, profile information while staying in the partner's site.
- The information is received in Oracle Recruiting and a candidate and job application are created.
- The partner can query on the status of the candidate as they go through the job application process.

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

## Business Benefits:

- This new feature improves the candidate experience because candidates don't have to navigate away from the partner's site to apply for a job.

# NEW JOB REQUISITION FIELDS

## Details:

- New fields are available in job requisitions, job requisition templates, and create position flow:
  - Work Start Date
  - Work End Date
  - Salary Period

ORC

### Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

## Business Benefits:

- The Work Start Date and Work End Date fields will help organizations to publish the duration of the job when hiring for temporary or contract-based jobs.
- The Salary Period field in conjunction with Minimum and Maximum Salary fields will help organizations to publish the salary range for a job.

# INSTRUCTIONS IN QUESTIONS

## Details:

- While creating reports for recruiting questionnaires, user can add instructions to questions, whether they're prescreening or interview questions.
- The Question Instructions field has been added to these subject areas and dimensions.
  - Recruiting - Recruiting Real Time
  - Recruiting - Candidate Tracking Real Time
  - Recruiting - Setup Details Real Time

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

## Business Benefit:

- With this enhancement, you can have more details when reporting on recruiting questionnaires.

# AUTOMATICALLY GENERATE SUMMARIES OF HELP DESK REQUESTS WITH GENERATIVE AI

## Details:

- Help Desk administrators can now configure Help Desk to allow Help Desk agents to request an AI-generated summarization.
- The summarization feature generates a Help Desk Request summary on demand when an agent types 'Summarize Request' in the action bar.
- Using this functionality, Agents and Managers can quickly understand the issue and its status during reviews and hand-offs.

HRHD

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

## Business Benefit:

- This feature allows agents to get an overview of the help desk request, without having to read all of the message threads.

# LIMIT ACTIONS PROVIDED TO EMPLOYEES

## HRHD

### Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

#### Details:

- Help Desk Administrators can now configure whether employees are given the options to:
  - Close Help Desk Request
  - Copy Help Desk Request
- They can be given both, one, or neither to give an experience to meet the business needs.

#### Business Benefit:

- This can be used to prevent employees from prematurely closing help desk requests if only agents should be closing the requests by policy.



# HIDE AUTHOR'S NAME FROM POPULAR KNOWLEDGE ARTICLES

## Details:

- Help Desk Administrators can now configure the My Help page so that employees do not see the author's name when viewing popular articles.

HRHD

## Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	YES
Quick Win	YES

## Business Benefit:

- This helps prevent employees from reaching out directly to the person named as the author.

# START CONVERSATION WITH DETAILS

## Details:

- Help Desk agents often start an internal conversation to clarify or escalate an issue, and it is helpful or necessary to provide context about the help desk request to the recipients of the message.
- Agents can now easily include the detailed description and message threads as background information when starting an internal conversation.
- The agent can choose which attributes, attachments, and threads to include.

HRHD

## Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

## Business Benefit:

- This saves the agent time since they do not have to either copy the messages manually or explain the details in their own words to the recipient of the conversation.

# USE HELP DESK REQUEST MILESTONES IN THE ADAPTIVE SEARCH FRAMEWORK

## Details:

- Search for and prioritize internal and HR help desk requests by the date and time that the next milestone is due.
- This feature is available for use in Redwood Help Desk saved searches.

HRHD

### Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

## Business Benefit:

- Agents can organize and prioritize help desk requests by the milestone due date.

## HRHD

### Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

#### Details:

- The copy help desk request function can now be customized to define which attribute values are copied or not and what the default values will be when the copy is complete.

#### Business Benefit:

- Customizing the copy is especially helpful when you wish to remove the Queue or Assign to value so that the request is routed as a new help desk request.
- It can also be used to set a value for a calculated field or any other customizations that can be done through JavaScript.

# ESCALATION PROCESS FOR HR GRIEVANCE CASES

## Details:

- Administrators can quickly configure a powerful process that gives agents an easy way to copy sensitive information from an HR Help Desk Request to create a case.

HRHD

### Impact Analysis

Impact Level **LOW**

Need to Enable **NO**

Configuration **YES**

Quick Win **YES**

## Business Benefit:

- Escalations are a secure and efficient way for Help Desk agents to forward sensitive issues like grievances to the Case Management team.

# ENABLE DYNAMIC LINKS FOR EMAIL NOTIFICATIONS IN HELP DESK

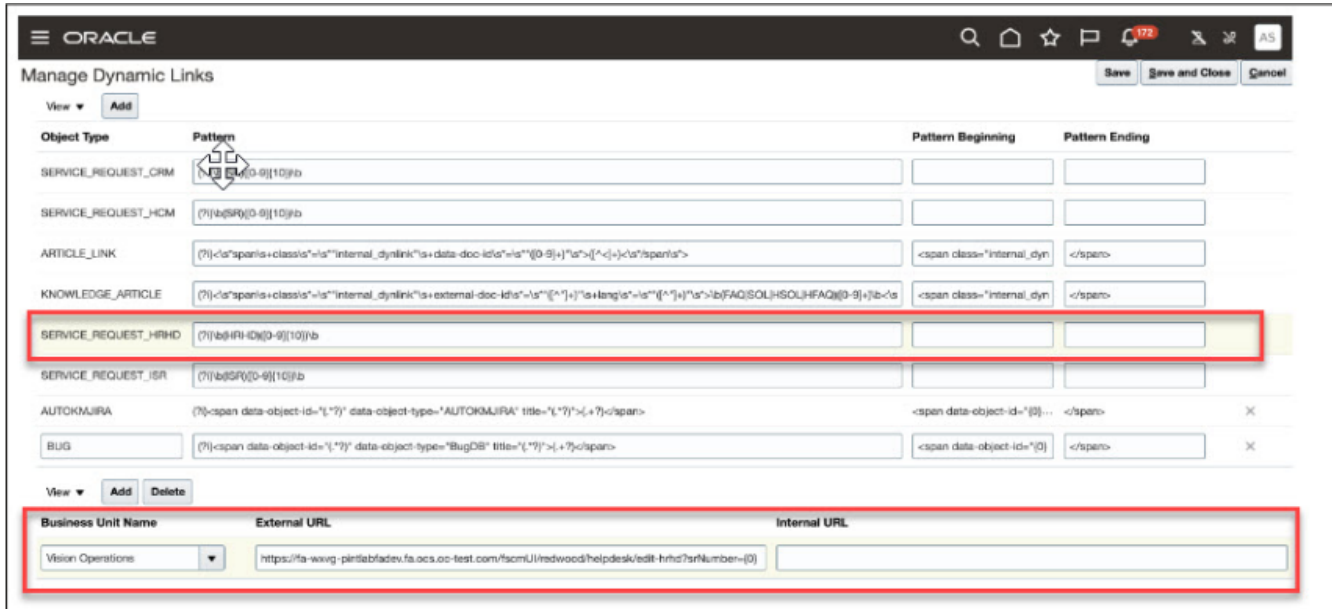
## HRHD

### Details:

- This feature allows administrator to add dynamic links in email notifications for help desk.
- Recipients of these notifications will now can drill directly into a help desk request from an email notification.

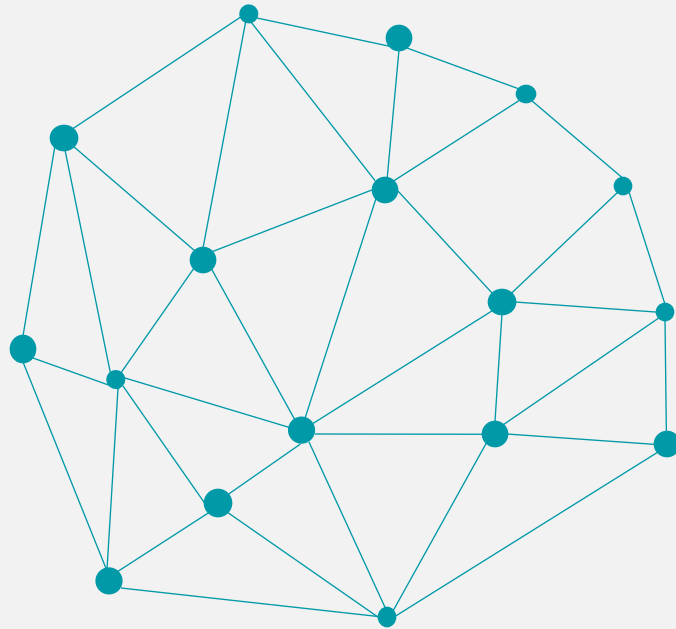
### Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	YES
Quick Win	YES



### Business Benefit:

- Providing users with the ability to directly access and address their help desk requests from their email notifications will enhance their experience and streamline their workflow.
- It's a proactive approach to improving productivity and responsiveness to support inquiries.



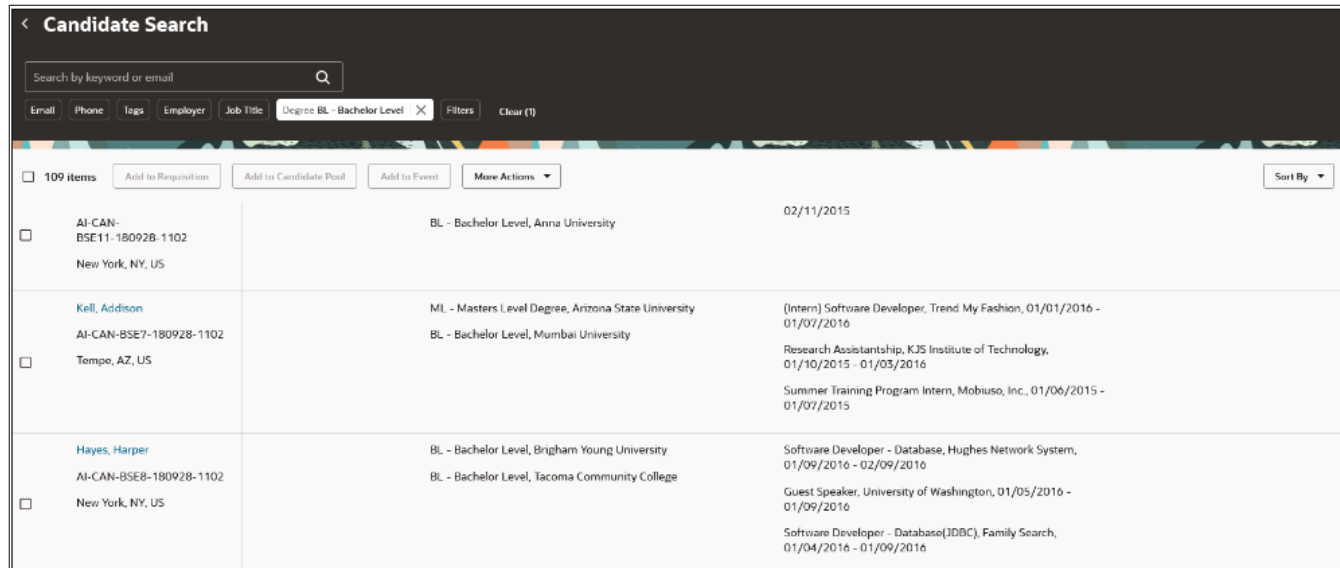
# NEW FEATURES

Quick Wins – Opt Ins

# REDWOOD EXPERIENCE FOR CANDIDATE LIST PAGE

## Details:

- The Redwood candidate list page that has been recreated in the Redwood toolset Visual Builder Studio (VBS).
- The Redwood experience is available for the following candidate lists: candidate search, pool members, prospects, and event audience.



ORC

Impact Analysis

Impact Level HIGH

Need to Enable YES

Configuration NO

Quick Win YES

## Business Benefits:

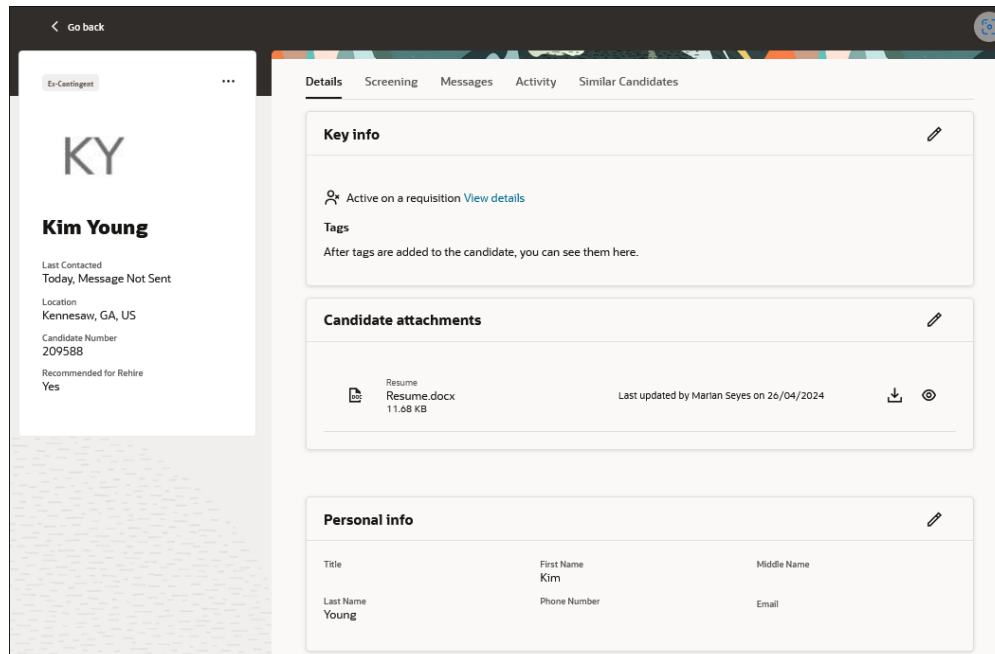
- The new Redwood list greatly improves the user experience. Also, consistent search and filter capabilities are available as users move between candidate search, pool members, prospects, and event audience.



# REDWOOD EXPERIENCE FOR CANDIDATE DETAILS PAGES

## Details:

- The Redwood candidate details pages that have been recreated in the Redwood toolset Visual Builder Studio (VBS) to improve the user experience.
- The prospect candidate in job requisitions and the candidate profile in candidate search, candidate pools, and events have been redesigned to streamline the review and management of candidates.



ORC

## Impact Analysis

Impact Level **HIGH**

Need to Enable **YES**

Configuration **NO**

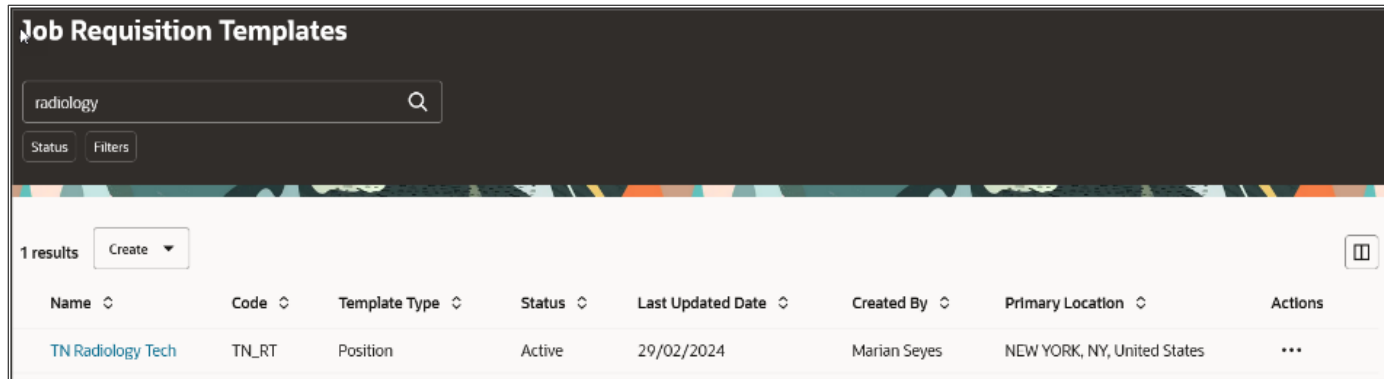
Quick Win **YES**

## Business Benefits:

- The new Redwood list greatly improves the user experience.

## Details:

- Redwood Job Requisition Templates list page that has been recreated in the Redwood toolset Visual Builder Studio (VBS).
- When the Redwood profile option is enabled, upon clicking Job Requisition Templates in My Client Groups > Quick Actions > Hiring, all active and draft requisition templates can be seen.
- The Active and Draft filters are applied by default when you access the list.



Name	Code	Template Type	Status	Last Updated Date	Created By	Primary Location	Actions
TN Radiology Tech	TN_RT	Position	Active	29/02/2024	Marian Seyes	NEW YORK, NY, United States	...

ORC

## Impact Analysis

Impact Level **HIGH**

Need to Enable **YES**

Configuration **NO**

Quick Win **YES**

## Business Benefits:

- The new Redwood list greatly improves the user experience.

# REDWOOD EXPERIENCE FOR JOB REQUISITION TEMPLATE DETAILS PAGE

ORC

## Impact Analysis

Impact Level **LOW**

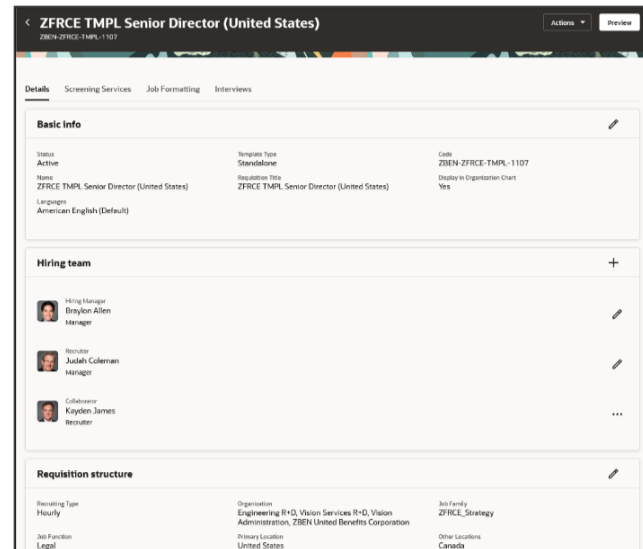
Need to Enable **YES**

Configuration **NO**

Quick Win **YES**

### Details:

- Redwood job requisition template details page that is been used for viewing and editing job requisition has been recreated in the Redwood toolset Visual Builder Studio (VBS).
- When the Redwood profile options are enabled, users will see the new Redwood job requisition template details page.
- The Redwood job requisition template pages have been modified to align with the Redwood job requisition pages.



### Business Benefits:

- The new Redwood detail page greatly improves the user experience.

# COMPOSE EMAIL AND TEXT MESSAGES USING AI ASSIST

## Details:

- The new Redwood experience introduces Oracle's AI Assist feature, enabling user to draft personalized emails and text messages to candidates with greater efficiency.
- This AI-powered tool streamlines communication throughout the hiring process, facilitating tasks like sending application invitations to apply for job, reminders or follow up, onboarding candidates so on.

The screenshot shows the 'New text message' interface. On the left, there is a sidebar with 'New email' and 'New text message' tabs. Under 'New text message', there is a 'Tell AI Assist what you need' section with a text input field containing 'Welcome the candidate on board'. Below this is a 'Regenerate' button and a dropdown arrow. The 'To' field contains 'CandProf CandProf(91-9849594554)'. There is a 'Template' dropdown menu. The main content area shows a preview of the message: 'Hey \${CandidateDisplayname}! We're excited to have you join the team at ZBEN\_Common\_Business Unit. Marian Seyes, our Chief Executive Officer, looks forward to working with you. Visit the career site at <https://careers.orcvaritydemo.com/wzvl>.' At the bottom, there are 'Cancel', 'Preview', and 'Send' buttons.

ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **YES**

Configuration **NO**

Quick Win **YES**

## Business Benefits:

- The new Redwood AI assist feature greatly improves the user experience.

# REDWOOD EXPERIENCE FOR JOB OFFER APPROVAL TASK

ORC

Impact Analysis

Impact Level HIGH

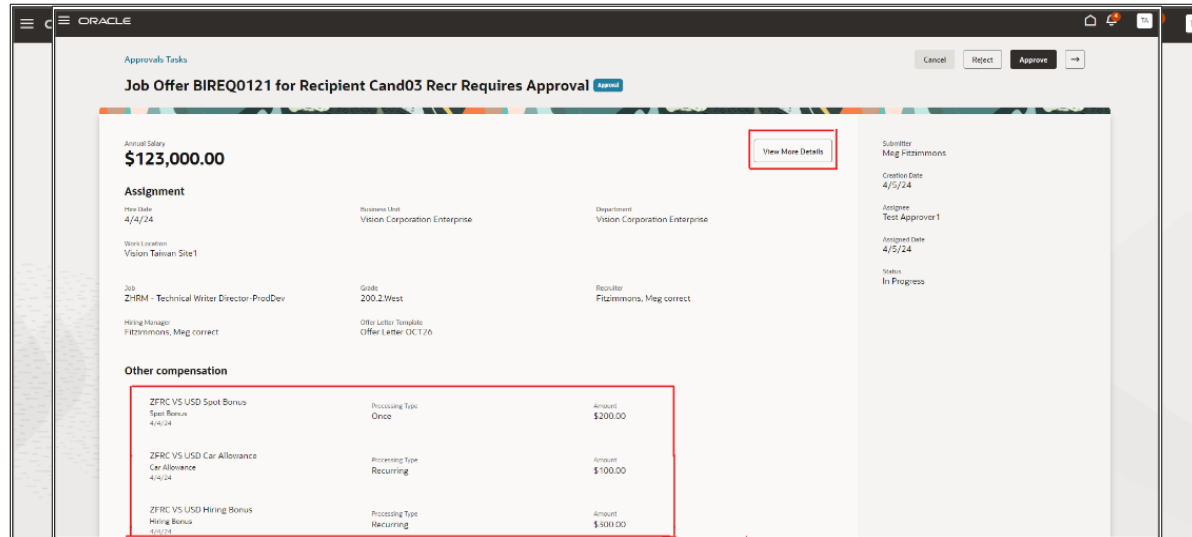
Need to Enable YES

Configuration NO

Quick Win YES

## Details:

- Approve job offers using the Approvals work area that has been recreated in the Redwood toolset Visual Builder Studio (VBS).
- The Approvals Tasks page shows a list of the tasks assigned to user, including business attributes depending on approval type.
- User can organize your work using supplied filters, search on keywords, and approve or reject approvals.



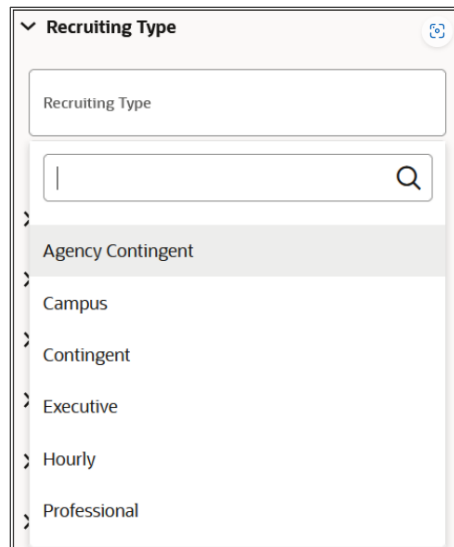
## Business Benefits:

- The user experience is improved for both desktop and tablet or mobile users, making it easy to act quickly on approval tasks and notifications.

# NEW AGENCY CONTINGENT RECRUITING TYPE VALUE

## Details:

- A new recruiting type value is available.
  - Name: **Agency Contingent**
  - Code: **ORA\_AGENCY\_CONTINGENT**
- "Agency Contingent" hidden by default, but viewable in several areas when enabled.
- The Agency Contingent value is available to contextualize different subject areas like content library notifications, career sites, candidate selection processes.



ORC

## Impact Analysis

Impact Level **LOW**

Need to Enable **YES**

Configuration **NO**

Quick Win **YES**

## Business Benefit:

- This feature helps organizations to design and create separate recruiting processes for agency-based contingent hiring by using the recruiting type contextualization option available for content library notifications, career sites, candidate selection processes, job offer bypass feature, and so on.



# Closing Q&A



**CLOUD  
ENHANCEMENT &  
MANAGED SERVICES**

# CLOSING NOTE

## 1. What happens next?

1. Presentation
2. Session Recording

## 2. Speak with your CEMS Support Manager or CEMS Service Manager

1. for additional services around quarterly updates
2. Learn more about Innovation

## 3. Next Sessions ?

Talent & OLC Oracle Quarterly Updates 24C	10-Jul-24	3:00 PM GMT / 4:00 PM CEST / 10:00 AM EST
SCM (Inventory & Order Management) Oracle Quarterly Updates 24C	10-Jul-24	4:30 PM GMT / 5:30 PM CEST / 11:30 AM EST
Benefits & Compensation Oracle Quarterly Updates 24C	11-Jul-24	3:00 PM GMT / 4:00 PM CEST / 10:00 AM EST



**MASTEK**  
is here to  
help you!

**THANK YOU**

